

CUSTOM IEMCo.

- 1) The drivers and internal electronics in your IEMs must be in perfect working order, ie: the balance and quality of sound should be as new for your IEM model.
- 2) The Custom IEM Company will NOT test or inspect the internal components or test the quality and or balance of sound – All IEMs will be assumed to be working as per point 1 above.
- 3) Our reshell manufacturer will test and inspect the quality and balance of sound upon receipt of your IEMs from us – Should any defects be found we shall notify you asap, a full refund on the reshell service fee can then be offered less any costs incurred.
- 4) A 1 year limited warranty is offered by the manufacturer on the reshell service, this covers workmanship issues only, it does NOT cover any drivers or internal electronics from your original IEMs.
- 5) To reshell your IEMs they will be broken apart by our reshell manufacturer to salvage the drivers and internal electronics, this process cannot be reversed and will VOID any current warranty that you may have on the original IEMs.

The Custom IEM Company

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