

CUSTOM IEMCo.

COVID-19 Operational Status

Services	Current Status
Phone Support	Available
Email Support	Available
Live Chat	Not Available
WhatsApp & iMessage	Available
Order Processing (Custom Orders)	Available
Order Processing (Cables & Accessories)	Available (with some delays or limitations)
Repairs & Servicing	Not Available
Appointments at our HQ (Ear Impressions)	Available
Appointments at our HQ (Demo Sessions)	Not Available
Appointments at our East London Location	Not Available
Appointments at our West London Location	Not Available
Appointments at our London Audiologists	Available
Appointments at your Premises	Not Available

Key	
Not Available	Not Available
Available (with some delays or limitations)	Available (with some delays or limitations)
Available	Available